

Quality Policy Statement

BPG Architects & Surveyors specialise in the provision of professional Architectural, Building Surveying, Project Management, Quantity Surveying, Employers Agent and Principal Designer services, together with associated property related services such as party walls, boundary disputes, defects investigation and expert witness.

Our aims are:

- To conduct work which best meets the customers specified requirements, efficiently and on time and to a high standard.
- To maintain a quality organisation with trained, capable personnel working within a transparent corporate environment reflecting our Employee-Owned status.
- To comply with statutory, regulatory and legal requirements, approved codes of practice and guidance governing or affecting our operations.

This will be achieved by;

- Providing a suitable infrastructure and environment.
- Providing adequate information, instruction, training and supervision.
- Ensuring that employees at all levels receive appropriate training to achieve the necessary competence to carry out their duties and responsibilities.
- Setting systems in place to manage and monitor processes and objectives for improvement.

In order to achieve efficient operation and to maintain customer confidence BPG Architects & Surveyors understand the importance of conformance to a recognised Quality Management System. We are committed to retaining ISO 9001: 2015 registration for our operations and to continually review and improve our quality system, thus achieving a reputation for excellence.

This policy is fully understood and endorsed by all staff of BPG Architects & Surveyors.



Signed on behalf of BPG
10 July 2023